



## MEMORANDUM OF UNDERSTANDING

# Section I — Parties / Beneficiaries / Purpose / Effective Date

- A. **Parties**. This Memorandum of Understanding ("MOU") is made between the American Farm Bureau Federation ("AFBF") and the signatory Manufacturer of Agricultural Equipment. All capitalized terms in this MOU have the meanings set forth in Section V below.
- B. **Beneficiaries**. The intended beneficiaries of this MOU are Farmers and Independent Repair Facilities located in all fifty (50) United States and Puerto Rico.
- C. **Purpose**. The purpose of this MOU is, through a voluntary private sector commitment to outcomes rather than legislative or regulatory measures, to:
  - 1. continue to enhance the ability of Farmers to timely control the lawful operation and upkeep of Agricultural Equipment;
  - 2. assure the timely availability, on Fair and Reasonable terms, of Tools, Specialty Tools, Software and Documentation originating from Manufacturer, and Data from the operation of Agricultural Equipment originating from Manufacturer;
  - 3. assure that no safety controls or protocols on Agricultural Equipment can be compromised through the modification of protective measures installed for the benefit of Agricultural Equipment owners, operators and bystanders;
  - 4. assure that the intellectual property of Manufacturer, including copyrighted software, is fully protected from illegal infringement through the modification of Embedded Software; and
  - 5. assure that compliance with federal and state emissions control requirements cannot be compromised through changes to power ratings or other modification of control measures installed for the purpose of complying with the Clean Air Act and other environmental laws and regulations.
- D. **Effective Date**. This MOU shall come into force as of June 14, 2023. Thereafter, Manufacturer and AFBF agree to meet as needed, and at least semi-annually, to assess how the MOU is operating, address operational concerns, suggest updates to this MOU, including updates based on technological advancements, and discuss any other matters relevant to "Right to Repair" or the MOU or adding amendments to this MOU. In the event that Manufacturer or AFBF concludes that, due to changed circumstances, the MOU may no longer be viable, that party shall provide written notice to the other party of its intent to withdraw from the MOU due to the change in circumstances. The parties shall cooperate in good faith to schedule a meeting within thirty (30) days of such written notice to discuss the ongoing viability of the MOU.

# Section II— Obligations of Manufacturer

#### A. In General

to:

- 1. Manufacturer shall ensure that any Farmer, including any staff or independent technician assisting a Farmer at a Farmer's request, and any Independent Repair Facility that provides assistance to Farmers, has access (including electronic access as appropriate based on the nature of the item) on Fair and Reasonable terms to Manufacturer's Tools, Specialty Tools, Software and Documentation, including:
  - CLAAS Diagnostic System (CDS)
  - Manuals (Operator, Parts, Service)
  - Product service demonstrations and customer training
  - On-board diagnostics via diagnostics port or wireless interface
  - Other publications with information on service, parts, operation and safety
- 2. Manufacturer will ensure that Farmers and Independent Repair Facilities will be able to access and obtain, per subscription or sale, Manufacturer's Tools, Specialty Tools, Software, and Documentation, as set forth above, from Authorized Repair Facilities and/or the Manufacturer, on Fair and Reasonable terms.
- 3. Manufacturer shall ensure that any Farmer, including any staff or independent technician assisting a Farmer at a Farmer's request, and any Independent Repair Facility that provides assistance to Farmers, have electronic access on Fair and Reasonable terms to the CDS diagnostic tool, which is available for Farmers and Independent Repair Facilities to purchase in the United States from Authorized Repair Facilities and/or the Manufacturer.
  - CDS will continue to allow the look-up of diagnostic codes, provide machine diagnostic connectivity and perform machine calibrations.
  - Manufacturer will continue to provide access to operator's and technical manuals.
  - CDS will continue to be available for Independent Repair Facilities to purchase in the United States from Authorized Repair Facilities or the Manufacturer.
  - Manufacturer shall assure availability of training for any purchaser of CDS on Fair and Reasonable terms.
- 4. Manufacturer shall ensure that a Farmer has electronic access on Fair and Reasonable terms to Manufacturer's Codes and Data and, with Farmer authorization, Codes and Data will be available to a Farmer's selected Independent Repair Facility.
  - 5. This MOU shall not be interpreted or construed to require a Manufacturer
    - a) divulge trade secrets, proprietary or confidential information;

- b) allow owners or Independent Repair Facilities to override safety features or emissions controls or to adjust Agricultural Equipment power levels; or,
  - c) violate any federal, state, or local laws or regulations.

#### B. Provision to Farmers on Fair and Reasonable Basis

- 1. If Manufacturer provides to Authorized Repair Facilities any Tools, Specialty Tools, Software and Documentation for functions listed in Subsection A.1., separately or as fully or partially integrated Software, Manufacturer shall ensure that these are available to Farmers on a Fair and Reasonable basis, whether the Tools, as part of Software or otherwise, or Specialty Tools are purchased, leased, or subscribed to, and whether or not fulfillment is directly by the Manufacturer or an Authorized Repair Facility.
- 2. When Manufacturer receives any Codes or real-time Data with respect to the in-field operation of a Farmer's Agricultural Equipment, Manufacturer shall ensure that such Codes, and Data are also available to the Farmer using the Agricultural Equipment.
- 3. Subject to the limitations of Section II.A.5. above, Manufacturer shall make available, on Fair and Reasonable terms, Tools, Specialty Tools, Software and Documentation, inclusive of any updates to information or Embedded Software, for purposes of diagnosis, maintenance or repair of such Agricultural Equipment to any Farmer that owns, or leases Agricultural Equipment manufactured by or on behalf of the Manufacturer.
- 4. For Agricultural Equipment that contains a protected electronic lock, immobilizer or other security-related function, pursuant to commitments in the preamble of this MOU, and subject to the limitations of Section II.A.5. above, the Manufacturer shall make available to the Farmer, on Fair and Reasonable terms and to the same extent provided to an Authorized Repair Facility any special Documentation, and Tools needed to disable any protected lock, immobilizer or function and to re-set it when disabled in the ordinary course of diagnosis, maintenance or repair of the Agricultural Equipment.
- 5. To the extent practical and the capability exists, and Manufacturer deems secure, and subject to the limitations of Section II.A.5, Tools, Specialty Tools, Software and Documentation shall be provided, as appropriate based on the nature of the item, on a remote immediate basis or a timely basis, whether delivery is made from the Manufacturer or through an Authorized Repair Facility.
- 6. Manufacturer shall provide Farmers and Independent Repair Facilities with an opportunity, on Fair and Reasonable terms, to acquire any Software integrally with or within a Tool, or subsequently as necessary for operation, maintenance, repair, or upgrade of Agricultural Equipment or a mechanical part.
- 7. Manufacturer shall not be required to sell Tools, Specialty Tools, Software and Documentation if such are no longer available to the Manufacturer or the Authorized Repair Facility of the Manufacturer.

8. Manufacturer shall not prevent Farmers and Independent Repair Facilities from legally fabricating or otherwise obtaining Tools, Specialty Tools, Software and Documentation from a third party, whether or not such Tools, Specialty Tools, Software and Documentation are currently available from the Manufacturer or an Authorized Repair Facility, for use solely in the ordinary course of their own lawful businesses and not for resale or distribution. In no event will the provisions of this Paragraph II.B.8. be construed to prevent or preclude Manufacturer from pursuing any action to enforce a trademark, copyright, or other claim of infringement regarding Manufacturer's intellectual property.

# C. Provision To Independent Repair Facilities on Fair and Reasonable Basis

1. If an Independent Repair Facility requests Manufacturer or Authorized Repair Facility to provide any Tools, Specialty Tools, Software and Documentation as provided to Farmers pursuant to Subsections B.1.-B.8., or if a Farmer makes such a request in connection with their own Agricultural Equipment on behalf of an Independent Repair Facility, the Manufacturer shall provide such Tools, Specialty Tools, Software and Documentation, or ensure they are provided on Fair and Reasonable terms with respect to the Independent Repair Facility.

## Section III — AFBF Commitment to Manufacturer

A. AFBF agrees to encourage state Farm Bureau organizations to recognize the commitments made in this MOU and refrain from introducing, promoting, or supporting federal or state "Right to Repair" legislation that imposes obligations beyond the commitments in this MOU. In the event any state or federal legislation or regulation relating to issues covered by this MOU and/or "Right to Repair" is enacted, each of AFBF and Manufacturer reserve the right, upon fifteen (15) days written notice, to withdraw from this MOU.

## Section IV - Cooperation between AFBF and Manufacturer

- A. AFBF and Manufacturer agree to work together to develop a process for educating Farmers and Independent Repair Facilities on the Tools, Specialty Tools, Software and Documentation and the resources available to Farmers and Independent Repair Facilities to repair and maintain Agricultural Equipment.
- B. In the event of a disagreement over the interpretation, terms or application of this MOU between a beneficiary (Farmer or Independent Repair Facility) of this MOU and Manufacturer or an Authorized Dealer, the parties agree to the following sequence of events: (1) Good faith consultation between or among the parties to the disagreement; (2) If resolution is not achieved between a beneficiary and an Authorized Dealer, inclusion of Manufacturer in the consultation; and, (3) If the disagreement pertains to the general interpretation or application of a core provision, inclusion of AFBF in the consultation.

## Section V — Definitions

- A. **Agricultural Equipment** means any product, originating from the Manufacturer when sold or leased for use in farming, or other forms of agriculture, that depends for its functioning, in whole or in part, on digital electronics embedded in or attached to it. Agricultural Equipment includes, but is not limited to, a tractor, combine, harvesting equipment, tillage, planting, irrigation or cultivating implement, baler, or other off-road vehicles primarily designed for use in an agricultural operation, but does not include motor vehicles designed and sold primarily for passenger or property transportation on public roadways.
- B. Authorized Repair Facility means (1) an individual or business that has an arrangement for a definite or indefinite period with a Manufacturer pursuant to which the Manufacturer grants to the individual or business a permission, license, or franchise to use a trade name, service mark, or related characteristic for the purposes of offering diagnosis, repair or maintenance services of Agricultural Equipment under the name of or on behalf of the Manufacturer; or (2) an individual or business otherwise utilized by the Manufacturer to provide such repair or maintenance services.
- C. **Code** means, subject to the limitations of Section II.A.5, (1) human or machine-readable information related to a performance issue arising from operation of a Farmer's Agricultural Equipment or (2) information necessary to be transmitted to a Farmer's Agricultural Equipment in order to maintain, repair, or activate the Agricultural Equipment or any part thereof.
- D. **Data** means transmitted or compiled information arising from the operation of a Farmer's Agricultural Equipment or its parts.
- E. **Documentation** means, subject to the limitations of Section II.A.5., any manual, diagram, reporting output, service code description, schematic or other guidance or information as provided by Manufacturer to an Authorized Repair Facility to effect the services of diagnosis, maintenance, repair, or upgrade of Agricultural Equipment.
- F. **Embedded Software** means any programmable instructions provided on firmware (a software program or set of instructions programmed on Agricultural Equipment, or on a part of such Agricultural Equipment, to allow the Agricultural Equipment or part to communicate within itself or with other computer hardware) delivered with or loaded to the Agricultural Equipment, with respect to Agricultural Equipment operation, including all relevant patches and fixes made by the Manufacturer, including but not limited to items described as "basic internal operating system," "internal operating system," "machine code," "assembly code," "root code," and "microcode".
- G. "Fair and Reasonable" means equitable terms for access to or receipt of any item pertaining to Agricultural Equipment, including any Tools, Specialty Tools, Software and Documentation, in light of relevant factors, including and subject to the limitations of Section II.A., the Manufacturer's suggested retail price and the distribution model of any respective item.

- Farmer means an individual or business engaged in agriculture as a means of livelihood or commerce, including but not limited to the production of crops, livestock, or aquaculture (excluding recreational fishing) and who owns or leases Agricultural Equipment.
- Independent Repair Facility means an individual or business that is not affiliated with an Authorized Repair Facility or a Manufacturer with respect to Agricultural Equipment but is (1) engaged in the lawful diagnosing, maintaining, or repairing of Agricultural Equipment generally and (2) is willing and capable of repairing Agricultural Equipment if provided access to Tools, Specialty Tools, Software and Documentation regarding the Agricultural Equipment, whether or not that individual or business is a Farmer.
- Manufacturer means CLAAS of America Inc. ("CLAAS"). However, AFBF commits to offering comparable terms as set forth in this MOU to any entity engaged in the business of selling, leasing or otherwise supplying new Agricultural Equipment manufactured by or on behalf of itself to any individual or business.
- K. Specialty Tool means a mechanical implement originating from the Manufacturer which is necessary for facilitation of mechanical or electronic maintenance, repair, or upgrade of a Manufacturer's Agricultural Equipment that is not generally available other than from the Manufacturer's Authorized Repair Facilities.
  - L. **Software** means CLAAS Diagnostic System (CDS)
- **Tools** means Software, any hardware implement (specialty or otherwise) or other M. apparatus originating from the Manufacturer used for Data readout, diagnosis, maintenance or repair of Agricultural Equipment, including Software or other mechanisms that calibrate functionality or perform any other function required to operate, maintain, upgrade, activate, or bring the Agricultural Equipment back to fully functional condition.

Signed on this 14th day of June, 2023:

**CLAAS** of America Inc.

G. Eric Raby

Senior Vice President – Americas

**CLAAS Global Sales** 

**American Farm Bureau Federation** 

Zippy Duvall President